



Yearly Status Report - 2018-2019

Part A

Data of the Institution

1. Name of the Institution		ARMY INSTITUTE OF HOTEL MANAGEMENT AND CATERING TECHNOLOGY
Name of the head of the Institution		P SEN THAMIZHAN
Designation		Principal
Does the Institution function from own campus		Yes
Phone no/Alternate Phone no.		918123765777
Mobile no.		9341810326
Registered Email		principal@aihmctbangalore.edu.in
Alternate Email		principal@aihmctbangalore.com
Address		Survey No 13, Nagareshwara Nagenahalli, Kothanur Post
City/Town		Bengaluru
State/UT		Karnataka
Pincode		560077

2. Institutional Status	
Affiliated / Constituent	Affiliated
Type of Institution	Co-education
Location	Urban
Financial Status	Self financed
Name of the IQAC co-ordinator/Director	JANAK SUBRAMANYAM
Phone no/Alternate Phone no.	+918147025865
Mobile no.	9845679443
Registered Email	janak.subramaniam@aihmctbangalore.edu.in
Alternate Email	janak.subramaniam@aihmctbangalore.com

3. Website Address	
Web-link of the AQAR: (Previous Academic Year)	http://www.aihmctbangalore.edu.in/naac/aqar-2017-18/index.html
4. Whether Academic Calendar prepared during the year	Yes
if yes,whether it is uploaded in the institutional website: Weblink :	http://aihmctbangalore.edu.in/pdf/Academic%20Calendar%202019-20.pdf

5. Accrediation Details					
Cycle	Grade	CGPA	Year of Accrediation	Validity	
				Period From	Period To
1	B	2.22	2015	01-May-2015	31-May-2020

6. Date of Establishment of IQAC	09-May-2014
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7. Internal Quality Assurance System

Quality initiatives by IQAC during the year for promoting quality culture		
Item /Title of the quality initiative by	Date & Duration	Number of participants/ beneficiaries

IQAC		
Tie up with HOSCO	18-Aug-2017 1	180
MoU with IHG	16-May-2016 1	175
Annual AQAR	07-Jan-2019 1	15
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8. Provide the list of funds by Central/ State Government- UGC/CSIR/DST/DBT/ICMR/TEQIP/World Bank/CPE of UGC etc.

Institution/Department/ Faculty	Scheme	Funding Agency	Year of award with duration	Amount
Nil	0	Nil	2019 0	0
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9. Whether composition of IQAC as per latest NAAC guidelines:

Yes

Upload latest notification of formation of IQAC

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10. Number of IQAC meetings held during the year :

2

The minutes of IQAC meeting and compliances to the decisions have been uploaded on the institutional website

Yes

Upload the minutes of meeting and action taken report

[View File](#)

11. Whether IQAC received funding from any of the funding agency to support its activities during the year?

No

12. Significant contributions made by IQAC during the current year(maximum five bullets)

• Deputed teachers to participate in Faculty Development Programmes, Research and Extension Activities to enhance the quality of teaching and learning • Organised Guest Lectures, Industrial Visits, Workshops • Job oriented and Placement Assistance programmes were conducted • Promoted students to participate in National/Inter collegiate competitions • Organised Orientation Programme for first year students. • Conducted Intearactive sessions for higher semester students. • Organised Extensive Activities viz., International Yoga day with Sahaj Yoga Trust(regd) and Awareness of Eco Friendly Campus with PRAYAAS

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13. Plan of action chalked out by the IQAC in the beginning of the academic year towards Quality Enhancement and outcome achieved by the end of the academic year

Plan of Action	Achievements/Outcomes
Enhancement of job skills and Placements	Conducted Job oriented and Placement Assistance Programmes, Career Guidance, Personality Development and Counselling Classes
Teaching Learning Process	Deputed Lecturers to participate in International/National level Conferences, Workshops, FDPs. Deputed Students to participate in Symposiums, International Level Conferences, Seminars and Interactive Sessions
Extension Activities	Organised International Yoga day in association with Sahaj Yoga Trust (regd) and Awareness of Eco Friendly Campus in House Initiative with PRAYAAS
Cocurriculum Enrichment	Deputed students to participate in National /Inter collegiate level competitions
E-learning Resources	Study Materials, Soft copy of PPT slides/PDF files are shared with students. Accession to E-Journals
Interactive Sessions for I,II,III and IV Yr students	Conducted sessions on Cost Control in F&B Dept, Tourism and the Digital Transformation, A career in Housekeeping- each day a new challenge- A Housekeepers Life
Orientation Programme for I yr students	Organised sessions on Scope, Glimpses of Hospitality Industry, Importance of Skills, Attitude and Commitment towards career etc., by industry experts
Strategy Development & Deployment	MoU with IHG for Skill Enhancement/Placements/Internships India Abroad. Tieup with HOSCO for better placements, SKAL for connecting with Travel and Tourism Professionals all around the World, FHRAI for interface between the Hospitality Industry, Enrolled to SICA for fraternity of Culinary Professional
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14. Whether AQAR was placed before statutory body ?

No

15. Whether NAAC/or any other accredited body(s) visited IQAC or interacted with it to assess the functioning ?

Yes

Date of Visit	18-Apr-2015
16. Whether institutional data submitted to AISHE:	Yes
Year of Submission	2019
Date of Submission	14-Feb-2019
17. Does the Institution have Management Information System ?	Yes
If yes, give a brief description and a list of modules currently operational (maximum 500 words)	<ul style="list-style-type: none"> • Software for the conduct of WAT • Biometric Equipment for taking Employees and Students attendance • Language Laboratory for Soft Skills • IDS FortuneNEXT Hotel Management software for Hotel Management via Internet, Intranets, Extranets and other online services • Academic Records, Timetable, Academic Calendar, Students Enrollment, Results, Attendance etc., • Easylib 4.4.1 and bar code system is used in Library • Tally ERP9 for maintaining financial aspects

Part B

CRITERION I – CURRICULAR ASPECTS

1.1 – Curriculum Planning and Implementation

1.1.1 – Institution has the mechanism for well planned curriculum delivery and documentation. Explain in 500 words

• The Syllabi, Examination Management system and degree of the college is determined by the Bangalore North University. • The course is structured to provide a high level of professional training to meet the latest standards and trends in the global Hospitality Industry. • Displaying semester time table and Academic calendar and student notifications on the notice board. • Establishment of course plan for every subject well before the commencement of each semester along with the course handouts which are made available to all students. • Teacher's study materials [Soft copy of PPT slides/PDF presentation] are shared with students. • Organizing conferences, seminars, workshops and guest lectures on recent trends and developments in respective subjects. • Deputation of students and faculty for conferences, seminars and workshop. • Remedial classes, student counseling and internal tests are being conducted on a as and when required. • Conducting career guidance classes, organizing campus recruitment fairs, Training in soft skills, Foreign language training • Tech. Participation in all India tech Competitions.

1.1.2 – Certificate/ Diploma Courses introduced during the academic year

Certificate	Diploma Courses	Dates of Introduction	Duration	Focus on employ ability/entrepreneurship	Skill Development

NA

NA

01/06/2019

0

NA

NA

1.2 – Academic Flexibility

1.2.1 – New programmes/courses introduced during the academic year

Programme/Course	Programme Specialization	Dates of Introduction
BHM	NIL	01/06/2018
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1.2.2 – Programmes in which Choice Based Credit System (CBCS)/Elective course system implemented at the affiliated Colleges (if applicable) during the academic year.

Name of programmes adopting CBCS	Programme Specialization	Date of implementation of CBCS/Elective Course System
BHM	NIL	01/06/2018

1.2.3 – Students enrolled in Certificate/ Diploma Courses introduced during the year

	Certificate	Diploma Course
Number of Students	0	0

1.3 – Curriculum Enrichment

1.3.1 – Value-added courses imparting transferable and life skills offered during the year

Value Added Courses	Date of Introduction	Number of Students Enrolled
Personality Development Programme	11/01/2019	59
Motivation	10/08/2018	59
Importance of skills, attitude and commitment towards career	05/07/2018	60
Overall development skills	04/07/2018	60
Wellness Programme -Yoga, Meditation	02/07/2018	60
Importance of being well groomed for a trianer	30/06/2018	60
Importance of Skills, Attitude and Commitmnet towards career	29/06/2018	60
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1.3.2 – Field Projects / Internships under taken during the year

Project/Programme Title	Programme Specialization	No. of students enrolled for Field Projects / Internships
BHM	Hotel Management	59
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1.4 – Feedback System

1.4.1 – Whether structured feedback received from all the stakeholders.

Students	Yes
Teachers	Yes

Employers	Yes
Alumni	Yes
Parents	Yes

1.4.2 – How the feedback obtained is being analyzed and utilized for overall development of the institution? (maximum 500 words)

Feedback Obtained
<ul style="list-style-type: none"> • Students feedbacks are taken on every lecturer to improve the teaching-learning skills. • Feedback from outgoing students are taken to improve the overall progress of the college. • Feedback from faculty members are taken to adapt the teaching skills and techniques. • Parents feedback are taken on their wards performance. • Feedback are taken on industrial visit/seminars/workshops in order to improve them.

CRITERION II – TEACHING- LEARNING AND EVALUATION

2.1 – Student Enrolment and Profile

2.1.1 – Demand Ratio during the year

Name of the Programme	Programme Specialization	Number of seats available	Number of Application received	Students Enrolled
BHM	Hotel Management	60	318	60
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2.2 – Catering to Student Diversity

2.2.1 – Student - Full time teacher ratio (current year data)

Year	Number of students enrolled in the institution (UG)	Number of students enrolled in the institution (PG)	Number of fulltime teachers available in the institution teaching only UG courses	Number of fulltime teachers available in the institution teaching only PG courses	Number of teachers teaching both UG and PG courses
2018	234	0	12	0	0

2.3 – Teaching - Learning Process

2.3.1 – Percentage of teachers using ICT for effective teaching with Learning Management Systems (LMS), E-learning resources etc. (current year data)

Number of Teachers on Roll	Number of teachers using ICT (LMS, e-Resources)	ICT Tools and resources available	Number of ICT enabled Classrooms	Numberof smart classrooms	E-resources and techniques used
12	12	6	4	4	4
View File of ICT Tools and resources					
View File of E-resources and techniques used					

2.3.2 – Students mentoring system available in the institution? Give details. (maximum 500 words)

<ul style="list-style-type: none"> • 20 students allotted to each faculty mentor for microlevel tutoring and evaluation. • Each faculty mentor interact with their mentees on weekly or monthly basis. • Faculty mentors for microlevel periodic tutoring evaluation. • They guide the students to focus on the weak points and help them to overcome their problems. • Mentors encourage the students to develop personality skills. • They counsel them on personal issues when required.

Number of students enrolled in the	Number of fulltime teachers	Mentor : Mentee Ratio
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institution		
234	12	1:20

2.4 – Teacher Profile and Quality

2.4.1 – Number of full time teachers appointed during the year

No. of sanctioned positions	No. of filled positions	Vacant positions	Positions filled during the current year	No. of faculty with Ph.D
12	12	0	2	1

2.4.2 – Honours and recognition received by teachers (received awards, recognition, fellowships at State, National, International level from Government, recognised bodies during the year)

Year of Award	Name of full time teachers receiving awards from state level, national level, international level	Designation	Name of the award, fellowship, received from Government or recognized bodies
2019	P Sen Thamizhan	Principal	A Token of Gratitude by Welcomegroup Graduate School of Hotel Adinistration (WGSHA), Manipal Academy of Higher Education and ITC Hotels
2019	Thomas Mathew	Professor	International Hospitality Council International Hospitality Day Award 2019

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2.5 – Evaluation Process and Reforms

2.5.1 – Number of days from the date of semester-end/ year- end examination till the declaration of results during the year

Programme Name	Programme Code	Semester/ year	Last date of the last semester-end/ year-end examination	Date of declaration of results of semester-end/ year- end examination
BHM	H	Semester	10/06/2019	27/07/2019

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2.5.2 – Reforms initiated on Continuous Internal Evaluation(CIE) system at the institutional level (250 words)

- Continuous Evaluation through MCQ Tests, Projects, Assignments.
- Assignments for first semester and project work for higher semester classes.
- Unit test, Internal assessment tests are conducted in all semesters for continuous assessment.
- Continuous evaluation is done during the practical classes.
- Remedial classes are conducted for weak students.
- Mock Presentation of situation handling of Front Office, Food and Beverage Service, Housekeeping.

2.5.3 – Academic calendar prepared and adhered for conduct of Examination and other related matters (250 words)

- The college adhere to the UG calendar of events prepared by the Bangalore North University.
- Acoording to the university calendar college prepares the

calendar of events which provides the schedule for current academic year. • It includes IA, Exam, college events and general holidays schedule.

2.6 – Student Performance and Learning Outcomes

2.6.1 – Program outcomes, program specific outcomes and course outcomes for all programs offered by the institution are stated and displayed in website of the institution (to provide the weblink)

<http://aihmbangalore.edu.in/programmes/bhm/index.html>

2.6.2 – Pass percentage of students

Programme Code	Programme Name	Programme Specialization	Number of students appeared in the final year examination	Number of students passed in final year examination	Pass Percentage
H	BHM	Hotel Management	58	56	96.55

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2.7 – Student Satisfaction Survey

2.7.1 – Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

<http://aihmbangalore.edu.in/naac/igac%20cell/index.html>

CRITERION III – RESEARCH, INNOVATIONS AND EXTENSION

3.1 – Resource Mobilization for Research

3.1.1 – Research funds sanctioned and received from various agencies, industry and other organisations

Nature of the Project	Duration	Name of the funding agency	Total grant sanctioned	Amount received during the year
Any Other (Specify)	0	NIL	0	0

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3.2 – Innovation Ecosystem

3.2.1 – Workshops/Seminars Conducted on Intellectual Property Rights (IPR) and Industry-Academia Innovative practices during the year

Title of workshop/seminar	Name of the Dept.	Date
Interactive Session on Env. Science and Public Health	AIHMCT	02/04/2019
Interactive Session on Financial Aspects	AIHMCT	28/02/2019
Personality Development Programme	AIHMCT	11/01/2019
Master Chef Class Sessions	AIHMCT	15/09/2018

3.2.2 – Awards for Innovation won by Institution/Teachers/Research scholars/Students during the year

Title of the innovation	Name of Awardee	Awarding Agency	Date of award	Category
Yuvataranag 2019	Sahil Sharma Vaishnavi	Indian Academy	09/02/2019	Intercollegiate

	Bhosale, Megha and Pradeepti Rai			
AIMS Hospitality week 2019	Orjita Ganguly, Pradeepti Rai and Amrita Samanta	Acharya Institute of Management Studies	15/02/2019	Intercollegiate
WGSHA Quest 2019	Shashank Prakash Rajkar Nazeeb Tamang and Aditya Vikram Singh	Manipal Academy of Higher Education	03/03/2019	National Level
Pan India Ranking -2ND	AIHMCT	GLOBAL HUMAN RESOURCE DEVELOPMENT CENTRE (GHRDC)	12/08/2019	National Level
International Hospitality Council International Hospitality Day Award 2019	Thomas Mathew, HOD (Housekeeping)	International Institute of Hotel Management (IIHM) and International Hospitality Council (IHC)	24/04/2019	International Level
A Token of Gratitude	P Sen Thamizhan, Principal	Welcomegroup Graduate School of Hotel Administration (WGSHA), Manipal Academy of Higher Education and ITC Hotels	18/03/2019	National Level
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3.2.3 – No. of Incubation centre created, start-ups incubated on campus during the year

Incubation Center	Name	Sponsored By	Name of the Start-up	Nature of Start-up	Date of Commencement
NA	NA	NA	NA	NA	01/06/2019
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3.3 – Research Publications and Awards

3.3.1 – Incentive to the teachers who receive recognition/awards

State	National	International
0	0	0

3.3.2 – Ph. Ds awarded during the year (applicable for PG College, Research Center)

Name of the Department	Number of PhD's Awarded
NIL	0

3.3.3 – Research Publications in the Journals notified on UGC website during the year

Type	Department	Number of Publication	Average Impact Factor (if any)
National	NIL	0	0

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3.3.4 – Books and Chapters in edited Volumes / Books published, and papers in National/International Conference Proceedings per Teacher during the year

Department	Number of Publication
NIL	0
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3.3.5 – Bibliometrics of the publications during the last Academic year based on average citation index in Scopus/ Web of Science or PubMed/ Indian Citation Index

Title of the Paper	Name of Author	Title of journal	Year of publication	Citation Index	Institutional affiliation as mentioned in the publication	Number of citations excluding self citation
Development of Rural Tourism through Entrepreneurship- A Study on Sadeibereni in Odisha	Nishi Priya	International Journal of Advance Research, Ideas and Innovations in technology	2019	1	Pacific University, Udaipur, Rajasthan	1
Influence of Ethnic Foods on Culture	Nishi Priya	Ripple Journal	2019	1	AIHMCT	1
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3.3.6 – h-Index of the Institutional Publications during the year. (based on Scopus/ Web of science)

Title of the Paper	Name of Author	Title of journal	Year of publication	h-index	Number of citations excluding self citation	Institutional affiliation as mentioned in the publication
NA	NA	NA	2018	0	0	NA
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3.3.7 – Faculty participation in Seminars/Conferences and Symposia during the year :

Number of Faculty	International	National	State	Local
Attended/Seminars/Workshops	2	2	2	2
Presented papers	1	0	0	0
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3.4 – Extension Activities

3.4.1 – Number of extension and outreach programmes conducted in collaboration with industry, community and Non- Government Organisations through NSS/NCC/Red cross/Youth Red Cross (YRC) etc., during the year

Title of the activities	Organising unit/agency/ collaborating agency	Number of teachers participated in such activities	Number of students participated in such activities

Youth Red Cross	NSS Bhavan, Jnana Bharathi Campus, Bangalore University	1	0
Run for Unity	Manekshaw Parade Ground, Bangalore	1	2
NCC Day Celebration	Manekshaw Parade Ground, Bangalore	1	2

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3.4.2 – Awards and recognition received for extension activities from Government and other recognized bodies during the year

Name of the activity	Award/Recognition	Awarding Bodies	Number of students Benefited
Univerisity Level Ranking	Ranks - I, II, IV, V	Bangalore University	4
Culinary Competition	Bronze Medal	Manipal Academy of Higher Education	2
Hospitality Culinary Quiz Competition	Bronze Medal	Manipal Academy of Higher Education	2
Guest Room Designing	Gold Medal	Acharya Institute of Management Studies	2
Innovative Floral Arrangement	Silver Medal	Acharya Institute of Management Studies	2

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3.4.3 – Students participating in extension activities with Government Organisations, Non-Government Organisations and programmes such as Swachh Bharat, Aids Awareness, Gender Issue, etc. during the year

Name of the scheme	Organising unit/Agency/collaborating agency	Name of the activity	Number of teachers participated in such activites	Number of students participated in such activites
Eco friendly Campus	PRAYAAS	Cleaning of the Campus	12	160
International Yoga day	Sahaj Yoga Trust(regd)	Yoga and Meditation	4	125

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3.5 – Collaborations

3.5.1 – Number of Collaborative activities for research, faculty exchange, student exchange during the year

Nature of activity	Participant	Source of financial support	Duration
The journey for partners in excellence	5	Courtyard MARIOTT	1
Chef Symposium on Sustainable Procurement and usage of ingredients	28	Dept of HM, Christ university association with The Taj group of Hotels	1

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3.5.2 – Linkages with institutions/industries for internship, on-the- job training, project work, sharing of research facilities etc. during the year

Nature of linkage	Title of the linkage	Name of the partnering institution/ industry /research lab with contact details	Duration From	Duration To	Participant
Internship	Food and Beverage Service	AU MOULIN DE LA GORCE, FRANCE	01/07/2018	30/11/2018	2
Internship	Housekeeping	LE MANOIR DE LA JAHOTIERE, FRANCE	01/07/2018	30/11/2018	2
Internship	Food and Beverage Service	MONARCH BEACH RESORT, USA	01/07/2018	30/11/2018	2
Internship	Food and Beverage Service	LE MOULIN DE LA GORCE, FRANCE	01/07/2018	30/11/2018	2
Internship	F and B Service, Culinary, Housekeeping, Kitchen	LE CHARLEMAGNE, FRANCE	01/07/2018	30/11/2018	2
Internship	Kitchen	LAMAISON-A-BOURNISSA, FRANCE	01/07/2018	30/11/2018	3
Internship	Kitchen	MANIOR DE KERHUEL, FRANCE	01/07/2018	30/11/2018	3
Internship	F and B Service, Culinary, Housekeeping, Kitchen	SHERATON, HYDERABAD	01/07/2018	30/11/2018	4
Internship	F and B Service, Culinary, Housekeeping, Kitchen	GRAND HAYATT, GOA	01/07/2018	30/11/2018	6
Internship	F and B Service, Culinary, Housekeeping, Kitchen	CONRAD, BANGALORE	01/07/2018	30/11/2018	7

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3.5.3 – MoUs signed with institutions of national, international importance, other universities, industries, corporate

houses etc. during the year

Organisation	Date of MoU signed	Purpose/Activities	Number of students/teachers participated under MoUs
NIL	01/06/2019	NIL	0
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CRITERION IV – INFRASTRUCTURE AND LEARNING RESOURCES

4.1 – Physical Facilities

4.1.1 – Budget allocation, excluding salary for infrastructure augmentation during the year

Budget allocated for infrastructure augmentation	Budget utilized for infrastructure development
21018589	18243495

4.1.2 – Details of augmentation in infrastructure facilities during the year

Facilities	Existing or Newly Added
Number of important equipments purchased (Greater than 1-0 lakh) during the current year	Newly Added
Value of the equipment purchased during the year (rs. in lakhs)	Newly Added
Video Centre	Existing
Seminar halls with ICT facilities	Existing
Classrooms with LCD facilities	Existing
Seminar Halls	Existing
Laboratories	Existing
Class rooms	Existing
Campus Area	Existing
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4.2 – Library as a Learning Resource

4.2.1 – Library is automated {Integrated Library Management System (ILMS)}

Name of the ILMS software	Nature of automation (fully or partially)	Version	Year of automation
easylib	Fully	4.4.1	2007

4.2.2 – Library Services

Library Service Type	Existing		Newly Added		Total	
Text Books	2420	1210699	112	21000	2532	1231699
Reference Books	1621	709000	32	29574	1653	738574
e-Books	0	0	508	29500	508	29500
Journals	0	0	10	20000	10	20000
e-Journals	1805	165000	383	29500	2188	194500
Digital Database	0	0	1	0	1	0

CD & Video	63	120000	0	0	63	120000
Library Automation	1	80000	0	0	1	80000
Weeding (hard & soft)	211	76599	25	6053	236	82652
Others (specify)	0	0	0	0	0	0

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4.2.3 – E-content developed by teachers such as: e-PG- Pathshala, CEC (under e-PG- Pathshala CEC (Under Graduate) SWAYAM other MOOCs platform NPTEL/NMEICT/any other Government initiatives & institutional (Learning Management System (LMS) etc

Name of the Teacher	Name of the Module	Platform on which module is developed	Date of launching e-content
NIL	NIL	NIL	01/06/2018
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4.3 – IT Infrastructure

4.3.1 – Technology Upgradation (overall)

Type	Total Computers	Computer Lab	Internet	Browsing centers	Computer Centers	Office	Departments	Available Bandwidth (MBPS/GBPS)	Others
Existing	63	35	63	7	0	6	8	75	7
Added	12	0	12	0	12	0	0	0	0
Total	75	35	75	7	12	6	8	75	7

4.3.2 – Bandwidth available of internet connection in the Institution (Leased line)

75 MBPS/ GBPS

4.3.3 – Facility for e-content

Name of the e-content development facility	Provide the link of the videos and media centre and recording facility
NIL	NIL

4.4 – Maintenance of Campus Infrastructure

4.4.1 – Expenditure incurred on maintenance of physical facilities and academic support facilities, excluding salary component, during the year

Assigned Budget on academic facilities	Expenditure incurred on maintenance of academic facilities	Assigned budget on physical facilities	Expenditure incurred on maintenance of physical facilities
14809364	10976986	8000000	7479207

4.4.2 – Procedures and policies for maintaining and utilizing physical, academic and support facilities - laboratory, library, sports complex, computers, classrooms etc. (maximum 500 words) (information to be available in institutional Website, provide link)

- The Administration is responsible for the upkeep and regular maintenance of physical facilities of the Institute.
- The Head of the departments are involved and meticulously to maintain the cleanliness of infrastructure while

giving utmost importance to the hygiene and pest control conducted on a regular basis. • SOPs are maintained in all labs. • Purchase committee is formed to look after the procurement and purchasing required items. • Housekeeping staff is employed for regular cleaning of classrooms, labs, corridor area, playground and garden. • Annual audit is conducted and document is submitted to head office. • Building, electronic equipment are covered with insurance. • The college has employed an electrician to look after the electric, plumbing and repair work. • Stock register is maintained in all the labs and departments. Annual Stock verification is conducted. • Periodical service and maintenance of equipment are done and records are maintained. • Classrooms are furnished with ICT facilities • Labs are equipped with state-of-the art equipment and software. • Library books are updated, barcode for the books, enabled with edigital facility. Maintained the log book register.

<http://aihmtbangalore.edu.in/programmes/bhm/index.html>

CRITERION V – STUDENT SUPPORT AND PROGRESSION

5.1 – Student Support

5.1.1 – Scholarships and Financial Support

	Name/Title of the scheme	Number of students	Amount in Rupees
Financial Support from institution	Merit/ University Ranks/Best in all depts/Overall Performance	24	255000
Financial Support from Other Sources			
a) National	Nil	0	0
b) International	Nil	0	0
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5.1.2 – Number of capability enhancement and development schemes such as Soft skill development, Remedial coaching, Language lab, Bridge courses, Yoga, Meditation, Personal Counselling and Mentoring etc.,

Name of the capability enhancement scheme	Date of implemetation	Number of students enrolled	Agencies involved
International Yoga day	21/06/2019	125	Sahaj yoga trust (regd)
Eco friendly Campus	15/06/2019	160	PRAYAAS
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5.1.3 – Students benefited by guidance for competitive examinations and career counselling offered by the institution during the year

Year	Name of the scheme	Number of benefited students for competitive examination	Number of benefited students by career counseling activities	Number of students who have passed in the comp. exam	Number of students placed
2019	NIL	0	0	0	0
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5.1.4 – Institutional mechanism for transparency, timely redressal of student grievances, Prevention of sexual harassment and ragging cases during the year

Total grievances received	Number of grievances redressed	Avg. number of days for grievance
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		redressal
0	0	30

5.2 – Student Progression

5.2.1 – Details of campus placement during the year

On campus			Off campus		
Name of organizations visited	Number of students participated	Number of students placed	Name of organizations visited	Number of students participated	Number of students placed
The Oberoi Hotels, Bestech Gp – Radisson Hotels, Accor Gp of Hotels, IHG Group, PUMA, The Park Hilton Hotels Resorts, Taj Gp of Hotels, ITC Hotels	58	58		0	0
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5.2.2 – Student progression to higher education in percentage during the year

Year	Number of students enrolling into higher education	Programme graduated from	Department graduated from	Name of institution joined	Name of programme admitted to
2019	0	NIL	NIL	NIL	NIL
No file uploaded.					

5.2.3 – Students qualifying in state/ national/ international level examinations during the year (eg: NET/SET/SLET/GATE/GMAT/CAT/GRE/TOFEL/Civil Services/State Government Services)

Items	Number of students selected/ qualifying
Any Other	0
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5.2.4 – Sports and cultural activities / competitions organised at the institution level during the year

Activity	Level	Number of Participants
Inter Batch Sports Meet	Institutional Level	26
Run for Unity	Institutional Level	89
Holi Celebration	Institutional Level	165
Parents Meet	Institutional Level	45
Freshers Day 2018	Institutional Level	60
Cultural Event	Institutional Level	60
Catefete 2019	National Level	75
Alumni Meet	Institutional Level	54

Graduation Day cum Annual Day	Institutional Level	58
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5.3 – Student Participation and Activities

5.3.1 – Number of awards/medals for outstanding performance in sports/cultural activities at national/international level (award for a team event should be counted as one)

Year	Name of the award/medal	National/ Internaional	Number of awards for Sports	Number of awards for Cultural	Student ID number	Name of the student
2019	Bronze Medal	National	0	1	15UMC27045 15UMC27030	Shashank Prakash Rajkar and Nazeeb Tamang of 4th yr
2019	Bronze Medal	National	0	0	15UMC27045 16UMC27000 3	Shashank Prakash Rajkar of 4th yr and Aditya Vikram Singh of 3rd yr

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5.3.2 – Activity of Student Council & representation of students on academic & administrative bodies/committees of the institution (maximum 500 words)

- Two class representatives from each class are selected by the class teachers in the beginning of each semester (1Male and 1 Female) based on interpersonal, leadership and academic skills.
- They coordinate teachers and students in the class.
- They are part of all the committees in the college as volunteers.
- They mobilize the circulars, schedule of unit test, exam fees etc.,
- They help in organizing events like seminars, workshops, awareness programs, competitions etc.,

5.4 – Alumni Engagement

5.4.1 – Whether the institution has registered Alumni Association?

No

5.4.2 – No. of enrolled Alumni:

0

5.4.3 – Alumni contribution during the year (in Rupees) :

87000

5.4.4 – Meetings/activities organized by Alumni Association :

- Mrs Sreesha Sreenivasan (4th course), conducted session on "Glimpses from the Hospitality Industry" on 03 Jul 2018.
- Mr Saurabh Upadhyay (8th Course), conducted an interactive session with 1st and 2nd yr studnets on 23 oct 2018.
- Alumni meet 2019 was conducted on 23 Mar 2019 at AIHMCT, 54 Alumni from India and abroad attended the meet. It was a cluster of alumni from 1st course to

17th course. Alumni shared their journey and gave some tips to the current students for achieving the goals in life.

CRITERION VI – GOVERNANCE, LEADERSHIP AND MANAGEMENT

6.1 – Institutional Vision and Leadership

6.1.1 – Mention two practices of decentralization and participative management during the last year (maximum 500 words)

- Approval of fee structure
- Approval of annual budget
- Approval for Hotel Management Software IDS
- Planning activities, Workshops, Seminars, National events, Annual day function etc.,
- Upgradation of academic infrastructure
- Approval of renovation works

6.1.2 – Does the institution have a Management Information System (MIS)?

Yes

6.2 – Strategy Development and Deployment

6.2.1 – Quality improvement strategies adopted by the institution for each of the following (with in 100 words each):

Strategy Type	Details
Curriculum Development	<ul style="list-style-type: none"> • Two Faculty members are active members in BOS Bangalore university out of which 1 faculty member is nominated as Board of Studies Chairman for BHM programme in Bangalore University. • Teacher's study materials [Soft copy of PPT slides/PDF presentation], Notes, Question bank, Model question paper, Lab manuals are made available for students. • Organizing conferences, seminars, workshops and guest lectures on recent trends and developments in respective subjects • Deputation of students and faculty for conferences, seminars and workshops • Remedial classes, student counseling and internal tests are conducted on a routine basis. • Career guidance classes, Organizing campus recruitment fairs and Training in soft skills
Teaching and Learning	<ul style="list-style-type: none"> • Promoting teachers to participate in Faculty Development Programmes. • Motivating teachers to participate in research and extension activities to enhance the quality of teaching and learning. • Opportunities for teachers to attend orientation and refresher courses in order to improvise teaching quality. • Regularly organizing Workshops, Tutorial Classes, Competitive exam coaching • Group discussions, Peer- team teaching, Demonstration classes • ICT enabled teaching methods using Wi-Fi broadband internet • Interactive learning through field work, study tours, industrial visits, group discussions, quizzes,

	<ul style="list-style-type: none"> workshops, and academic seminars • Remedial Classes for slow learners • Implementation of the orientation Course for freshers. • Mock Presentation of situation handling of Front office, Food and Beverage Service, Housekeeping
Examination and Evaluation	<ul style="list-style-type: none"> • Deputation of faculty for evaluation of answer scripts. • Continuous evaluation by MCQs • Assignments and Projects • Internal evaluation process
Research and Development	<ul style="list-style-type: none"> • Encouraging students to involve in Project work • Teachers guide them in their area of interest related to Food and Beverages and Hospitality operations as a part of the research project in the VIII Semester • College provide paid leave on duty (OOD) for Faculty members involved in research work
Library, ICT and Physical Infrastructure / Instrumentation	<ul style="list-style-type: none"> • Library is well furnished with digital library, barcode system, reading room with Internet browsing facility. • Subscribed to online journals • Labs are equipped with state-of-the art facilities and software • Language Lab • Seminar Hall with AV facility • Students locker rooms, Water purifiers, Fire extinguisher, AV room • Health center
Human Resource Management	<ul style="list-style-type: none"> • Salary Structure prescribed by AICTE • Personality Development Programs • Human Resource Development programs • Staff are given medical facilities as per policy
Industry Interaction / Collaboration	<ul style="list-style-type: none"> • Field visits, Industrial visits at State, National levels • Collaboration with industries to organize seminars, workshops and value added courses
Admission of Students	<ul style="list-style-type: none"> • Admission for wards of Army Personnel serving and retired • Wards have to register for the admission by filling the online application form • The admissions are carried out strictly on merit basis

6.2.2 – Implementation of e-governance in areas of operations:

E-governance area	Details
Planning and Development	<ul style="list-style-type: none"> • E-governance is deployed in all departments. • Online registration, conducting mock test, WAT etc., • Tally ERP9 for maintaining financial aspects • Biometric for taking attendance of staff and students • Language lab for soft skills • IDS Hotel Management software for hotel operation via

	Internet, Intranets • Academic records, timetable, calendar of events, students details, results, attendance etc., • Easylib 4.4.1 software is used in Library
Administration	• Computer facility with internet provided for all staff and students • E-Library • Campus WiFi access facilities for students and staff. • Online Admission and Fee Payment
Finance and Accounts	• Fees can be paid online by students through DD, IMPS or NEFT • Payments for Purchased Items can be done through Online mode • The account section maintained the finance aspects using latest tally software
Student Admission and Support	• Admission to the course through WAT. • The WAT examination fee can be paid online and forms are available on the Institute website. • Selected students are called in for counselling and verification of documents and payment of fee takes place on the spot after which the eligible students report to the Institute.
Examination	• Examination notifications of Bangalore University and Bangalore North University. • Examination and test notifications intimated to students through notice board, email, whatsapp

6.3 – Faculty Empowerment Strategies

6.3.1 – Teachers provided with financial support to attend conferences / workshops and towards membership fee of professional bodies during the year

Year	Name of Teacher	Name of conference/ workshop attended for which financial support provided	Name of the professional body for which membership fee is provided	Amount of support
2018	NA	NA	NA	0
No file uploaded.				

6.3.2 – Number of professional development / administrative training programmes organized by the College for teaching and non teaching staff during the year

Year	Title of the professional development programme organised for teaching staff	Title of the administrative training programme organised for non-teaching staff	From date	To Date	Number of participants (Teaching staff)	Number of participants (non-teaching staff)
2018	Vigilance Awareness Week 2018	Vigilance Awareness Week 2018	30/10/2018	30/10/2018	12	7

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6.3.3 – No. of teachers attending professional development programmes, viz., Orientation Programme, Refresher Course, Short Term Course, Faculty Development Programmes during the year

Title of the professional development programme	Number of teachers who attended	From Date	To date	Duration
BOS Meeting	1	13/07/2018	13/07/2018	1
2 day National Seminar	1	29/10/2018	30/10/2018	2
10th National IQAC Conference (ICON)	1	16/11/2018	17/11/2018	2
Two day International Conference	1	25/02/2019	26/02/2019	2
International Conference	1	14/03/2019	14/03/2019	1
Curriculum Conclave 2019	1	18/03/2019	19/03/2019	2
BHM Course Meeting	1	20/03/2019	20/03/2019	1
Seminar	2	11/04/2019	11/04/2019	1
National Conference	1	25/04/2019	25/04/2019	1
2 day National Workshop	1	18/09/2019	19/09/2019	2

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6.3.4 – Faculty and Staff recruitment (no. for permanent recruitment):

Teaching		Non-teaching	
Permanent	Full Time	Permanent	Full Time
5	7	11	7

6.3.5 – Welfare schemes for

Teaching	Non-teaching	Students
Free Accomodation with Maintenance charges	Free Accomodation with Maintenance charges	Medical Insurance

6.4 – Financial Management and Resource Mobilization

6.4.1 – Institution conducts internal and external financial audits regularly (with in 100 words each)

Internal audit is conducted by Management . External audit conducted by Chartered Accountant.

6.4.2 – Funds / Grants received from management, non-government bodies, individuals, philanthropies during the year(not covered in Criterion III)

Name of the non government funding agencies /individuals	Funds/ Grnats received in Rs.	Purpose
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AGs Branch IHQ of MOD (Army)	4970000	Infrastructure
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6.4.3 – Total corpus fund generated

251145

6.5 – Internal Quality Assurance System

6.5.1 – Whether Academic and Administrative Audit (AAA) has been done?

Audit Type	External		Internal	
	Yes/No	Agency	Yes/No	Authority
Academic	Yes	Chartered Accountant	Yes	College Management
Administrative	Yes	Chartered Accountant	Yes	College Management

6.5.2 – Activities and support from the Parent – Teacher Association (at least three)

<ul style="list-style-type: none"> • Academic progress, attendance status, results of wards are informed to parents. • One Parent-Teachers' Meeting per Semester conducted. • Suggestions from parents incorporated by day to day suggestions.

6.5.3 – Development programmes for support staff (at least three)

<p>Vigilance Awareness Week 2018 conducted for all Teaching and Non Teaching staff on 18 Oct 2018</p>

6.5.4 – Post Accreditation initiative(s) (mention at least three)

<ul style="list-style-type: none"> • MoU Signed with IHG academy for dynamic industry interface. • Tied up with HOSCO for placement activities. • Promoting teachers to participate in Faculty Development. Programmes, research and extension activities to enhance the quality of teaching and learning • Cocktail Workshop • Guest Lectures • Industrial Visits, Chocolate Factory Industrial Visit • Wine tour • Flower arrangement Demonstration • Swachh Bharath – On Off Campus, Orphanage Visit • Sports Co-curricular Activities • Job oriented and placement assistance programmes were conducted. • Digitalization of administration and Library • Functioning of Anti-ragging committee and maintenance of campus discipline

6.5.5 – Internal Quality Assurance System Details

a) Submission of Data for AISHE portal	Yes
b) Participation in NIRF	No
c) ISO certification	No
d) NBA or any other quality audit	No

6.5.6 – Number of Quality Initiatives undertaken during the year

Year	Name of quality initiative by IQAC	Date of conducting IQAC	Duration From	Duration To	Number of participants
2019	Interactive Session Env. Science and Public Health	02/04/2019	02/04/2019	02/04/2019	58
2019	Interactive	28/02/2019	28/02/2019	28/02/2019	115

	Session Financial Aspects				
2019	Personality Development Programme	11/01/2019	11/01/2019	11/01/2019	130
2018	Interactive Session Eradicate Corruption-Build a New India	30/10/2018	30/10/2018	30/10/2018	130
2018	Programme on Tourism and the Digital Transformation	26/09/2018	26/09/2018	27/09/2018	125
2018	Black Box Challenge-Master Chef Class Sessions	15/09/2018	15/09/2018	15/09/2018	65
2018	Interactive Session Cost Control in FB Dept	03/08/2018	03/08/2018	03/08/2018	58
2018	Interactive Session on A career in Housekeeping-each day a new challenge- A Housekeepers Life	21/07/2018	21/07/2018	21/07/2018	105

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CRITERION VII – INSTITUTIONAL VALUES AND BEST PRACTICES

7.1 – Institutional Values and Social Responsibilities

7.1.1 – Gender Equity (Number of gender equity promotion programmes organized by the institution during the year)

Title of the programme	Period from	Period To	Number of Participants	
			Female	Male
Mixology Workshop	20/03/2019	20/03/2019	5	35
Aero India Show 2019	19/02/2019	24/02/2019	5	15
Run for Unity	25/11/2019	25/11/2019	15	56
Youth Red Cross	16/11/2018	16/11/2018	10	15

7.1.2 – Environmental Consciousness and Sustainability/Alternate Energy initiatives such as:

Percentage of power requirement of the University met by the renewable energy sources

1. More than 60 Trees in the campus. 2. Green campus with grass lawns and flower plants. 3. 55 kWp capacity Roof Top Solar Plant installed to save electricity consumption. 4. Rain water harvesting implemented. 5. Sewage Treatment plant to retreat the waste water and reusing it for watering the plants. 6. Energy saving LED bulbs and tubelights are used in the college. 7. Regularly organizes environmental awareness programmes. 8. Water conservation posters painted by students are displayed in college campus. 9. E-correspondence is used to minimize the use of papers. 10. Dust Bins are kept in strategic places. 11. Campus cleaned periodically.

7.1.3 – Differently abled (Divyangjan) friendliness

Item facilities	Yes/No	Number of beneficiaries
Physical facilities	Yes	2
Provision for lift	No	0
Ramp/Rails	Yes	2
Braille Software/facilities	No	0
Rest Rooms	Yes	2
Scribes for examination	Yes	0
Special skill development for differently abled students	No	0
Any other similar facility	No	0

7.1.4 – Inclusion and Situatedness

Year	Number of initiatives to address locational advantages and disadvantages	Number of initiatives taken to engage with and contribute to local community	Date	Duration	Name of initiative	Issues addressed	Number of participating students and staff
2019	1	1	21/06/2019	2	Yoga	Stress and Health	125
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7.1.5 – Human Values and Professional Ethics Code of conduct (handbooks) for various stakeholders

Title	Date of publication	Follow up(max 100 words)
Hand book	05/06/2018	(a) Boys and girls are expected to conduct themselves with dignity and maturity in their dress code, sense of discipline and in their personal relationships. (b) Students must greet the staff members the time of the day within

the premises of the Institute. (c) Students shall not deface the walls and furniture (d) There will be periodical evaluation of the students' progress in each subject, along with the attendance report in the particular subject. The report will be communicated to the parents via Email. (e) Smoking, alcoholism and substance abuse are punishable offences. (f) Assignments can be completed in the library and the computer lab, where all the facilities are provided including browsing and access to internet. (g) Students should carry subject note books to class. (h) Students are encouraged to involve in events and activities proactively to promote Ethics and Values.

7.1.6 – Activities conducted for promotion of universal Values and Ethics

Activity	Duration From	Duration To	Number of participants
Run for Unity	30/10/2018	30/10/2018	145
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7.1.7 – Initiatives taken by the institution to make the campus eco-friendly (at least five)

1. Tree Plantation. 2. 55 kWp capacity Roof Top Solar Plant installed for the reduction in the consumption of electricity. 3. Rain Water Harvesting implemented. 4. Sewage Treatment Plant to retreat the waste water and reusing it for watering the plants. 5. Energy saving LED bulbs and Tubelights are using in the college.

7.2 – Best Practices

7.2.1 – Describe at least two institutional best practices

- The Syllabi, Examination Management system and degree of the college is determined by the Bangalore North University.
- The course is structured to provide a high level professional training to meet the latest standards and trends in the global Hospitality Industry.
- Timely displaying semester time table and Academic calendar and student notifications on the notice board.
- Est of the course plan for every subject well before the commencement of each semester along with the course handouts which are made available to all students on the start of the academic year.
- Teacher's study materials [Soft copy of PPT slides/PDF presentation] are shared with students.
- Organizing Conferences, Seminars, Workshops and Guest Lectures on recent trends and developments in respective subjects.
- Deputation of students and faculty for

Conferences, Seminars and Workshops. • Remedial classes, student counseling and internal tests are being conducted on a routine basis. • Conducting career guidance classes, organizing campus recruitment fairs, Training in soft skills, foreign language training. • Participation in all India tech competitions.

Upload details of two best practices successfully implemented by the institution as per NAAC format in your institution website, provide the link

<http://aihmctbangalore.edu.in/programmes/bhm/index.html>

7.3 – Institutional Distinctiveness

7.3.1 – Provide the details of the performance of the institution in one area distinctive to its vision, priority and thrust in not more than 500 words

• Attained 25 University Ranks • 100 placement every year • Final Year results > 95 percentage • 2nd to 12th ranking Pan India surveyed by Outlook, Weekly magazines. • Sufficient state-of-art infrastructure facilities • Updated Library books. • Rolling shields, Merit scholarships, Cash prizes, Best student award in Culinary Arts/FB services/Front Office/Housekeeping Mgmt/ Bakery Confectionery. Cash award for university rank holders.

Provide the weblink of the institution

<http://aihmctbangalore.edu.in>

8.Future Plans of Actions for Next Academic Year

• Continue to Intensify Institute-Industry relationship • Tie up with more Professional and Institutional bodies • To be recognized by UGC 2(f) under and 12(b) • To publish research papers in reputed journals • To have more collaboration with leading industries and provide consultancy • Design and develop the activities in order to address the compliances noted by NAAC PEER team • There is a need for enhancement in research work

Name JANAK SUBRAMANYAN

Name P. Sen Thamizhan.


Signature of the Coordinator, IQAC .


Signature of the Chairperson, IQAC
P SEN THAMIZHAN
प्रधान अध्यापक / Principal
AIHM & CT, Bangalore-560 077
